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Governance in Medical Emergency Situations

By Nadeem Karamat



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What is Governance?

- The structures and processes by which organization are **directed and controlled**.
- Helps organization operate **more efficiently**, it improves access to capital, mitigates risk and **safeguards against mismanagement**.
- Promotes **accountability and transparency**
- Contributes to **economic development** by making best use of resources.
- Ensures **fairness and equitability** to boost confidence in the system

Structured approach

Mechanism for Check & Balance

Transparency & Accountability

Economic Growth

Confidence in System



It's about

Accountability

Responsibility

Transparency

Fairness

Leadership

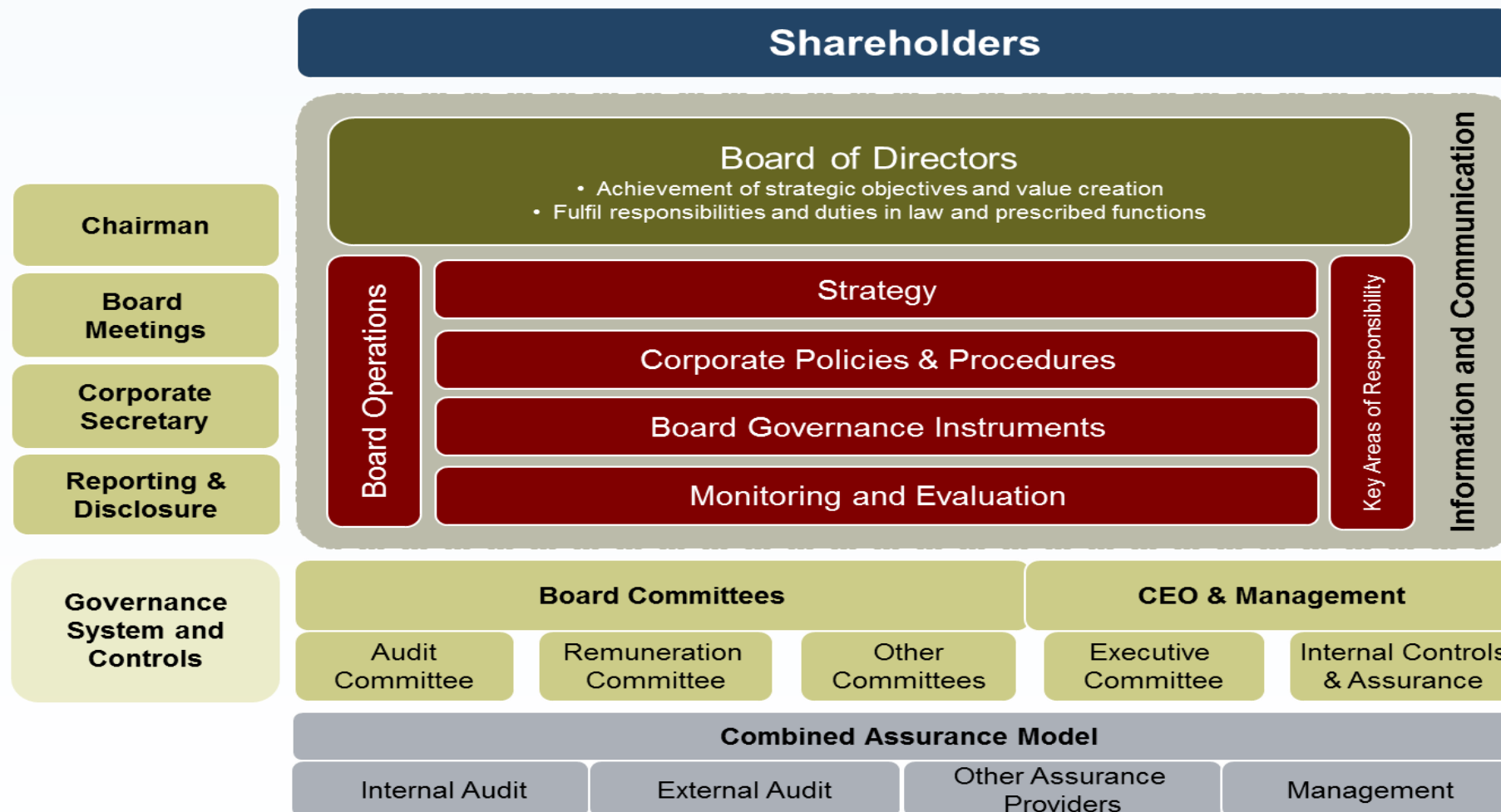
- **Direction**
- **Support**
- **Guidance**
- **Delegation**

Board Governance Framework

A Model



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Source: KPMG



What Are The Key Elements of Governance



Setting SMART Goals

Participation

- Representation of all stakeholders, with freedom of expression

Transparency

- Information is provided in plain forms and is freely available to all those affected by it

Responsiveness

- Processes are designed to serve the best interests of stakeholders within a reasonable timeframe

Effective & Efficiency

- Processes that produce favorable results and meet the needs, while minimizing use of resources

Accountability

- Who is accountable for what should be documented in policy statements.



Inadequate Governance Model

Hurricane Katrina (2005)

- Hurricane Katrina occurred three years after the subsequent creation of the Department of Homeland Security (DHS), and one year after the DHS had created a National Response Plan.
- But despite the heightened attention, the response to Katrina was a failure. Why?

Lack of clarity in authority in the US intergovernmental response system further weakened response;

Hurricane Katrina caused \$81 billion in property damages.

Key institutional capacities to manage the response at every level of government were inadequate

Hurricane Katrina affected over 15 million people & killed 1,836 people.

A key failing of leadership was an inability to understand Katrina as an incident of national significance

An estimated 80% of New Orleans was under water.

Lessons learnt



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Line of authority & segregation of duties were not defined

Key institutional capacities were inadequate

Leadership inability to understand the significance of disaster

Loss would have been less if the roles & authorities were defined

Response would be better if the right people were managing it

Damages could have been lesser if proper leadership was exercised

Segregation of duties & power

Capacity building

Compelling & relentless leadership



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Necessity of Governance

Good Governance in emergency situations can ensure timely delivery of aid which often means difference between life and death for disaster victims



Why is Governance necessary for Emergency Situations?

It paves way for Effective Coordination & Team work

Allows managers to monitor situations and redirect efforts towards critical situations.

Effective governance will give a holistic view to strategist, highlighting areas of weaknesses and strengths

Will allow rescuer to be fair in treatment and will enable them to analyze their actions

Global Constituents of Medical Governance



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Fairness

- Standards that are recognized as fair by all those affected by them.

Equitable Processes

- Processes and procedures for ensuring that decisions and implementation of standards are made equitably.

Remain engaged with the community

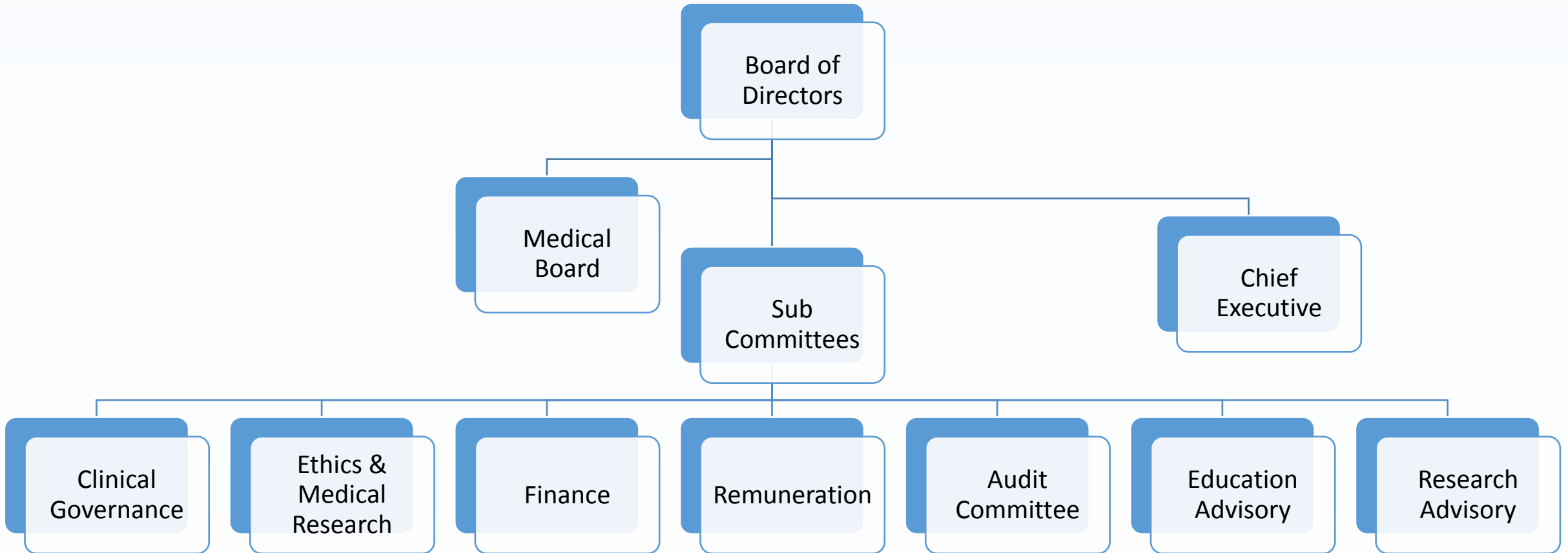
- Active collaboration with the public and stakeholders for their input

Rule of Law

- An environment that facilitates implementation on a sustainable basis through laws that support standards and create appropriate incentives
- Authority to empower necessary and appropriate actions and interventions in response to emergencies



A Hospital Organizational Structure



How To Analyze Current Governance Standards



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Governance Analytical Framework (GAF) is a practical methodology for investigating governance processes. It proposes a methodology based on five main analytical units:

- Problems
- Actors
- Norms
- Processes
- Nodal Points



Governance & Its Impact

Improved top level
decision-making
processes

Structured approach

Mechanism for Check &
Balance

**Confidence in system to safeguard
mismanagement**

Long term sustainability & transparency requires a governance structure where roles are defined, responsibility is monitored and people are held responsible whether it's a Corporate, Financial institution, College, Hospital or a Disaster Management Authority